

HOURS AND LOCATION

The Office of Victim Services (OVS)
central office is in Plainville.

Hours are 8:30 a.m. to 4:30 p.m. weekdays.

If calling from within
Connecticut, dial:

1-800-822-8428 (Services Unit)

1-888-286-7347 (Claims Unit)

If Outside Connecticut, dial:

1-860-747-3994

TDD (860) 747-6571

If you need information or service weekends or evenings, call **INFOLINE** at **211** for 24-hour helpline numbers in your community.

For Emergencies, call 911.

Office of Victim Services
31 Cooke Street
Plainville, CT 06062

FAX (860) 747-6428

ADA NOTICE

The Judicial Branch of the State of Connecticut complies with the Americans with Disabilities Act (ADA). If you need a reasonable accommodation in accordance with the ADA, contact the Office of Victim Services.

www.jud.state.ct.us

OFFICE OF VICTIM SERVICES



STATE OF CONNECTICUT
JUDICIAL BRANCH

We offer information, services, and financial compensation to victims, their families, and certain other eligible individuals.

JD-VS-12P 3-02

VICTIM RIGHTS

Connecticut has laws to help victims of crime and their families. These laws cover victim concerns such as safety, notification, and compensation.

The Connecticut Office of Victim Services (OVS) is in the Judicial Branch of state government. State law defines OVS's purposes and scope. It provides information, services and financial assistance to victims of crime and their families.

BASIC VICTIM SERVICES

The Office of Victim Services offers a range of services and resources to crime victims and their family members, including:

- **financial help** with medical and other out-of-pocket costs
- **advocacy** to help with court procedures
- a Statewide toll-free **Clearinghouse and hotline** for information on rights and referral to resources:
1-800-822-8428
- **notification** about convicted inmate status
- personal contact with **family members of homicide victims**, to link them with selfhelp and counseling resources

OTHER OVS ROLES:

The Office of Victim Services also helps crime victims and their families through other groups in Connecticut and the United States. For example, OVS:

- funds **community-based agencies** in Connecticut to provide crisis intervention, counseling, 24-hour hotlines and other services.
- works with similar organizations throughout the country to **plan for and improve** victim services, and enable crime victims to exercise their rights.
- **develops the capacity** of other organizations to directly assist victims.

Other organizations in the criminal justice system responsible for programs which affect victims include: Connecticut Board of Parole, Court Support Services, State's Attorneys, Department of Correction, State/local police, and the Courts.

(See back panel)